

Naloxone Available at No-Cost to Law Enforcement Agencies

GUIDANCE FOR LAW ENFORCEMENT- Updated December 8, 2023

Introduction

Starting August 2023, the Minnesota Legislature has mandated that on-duty law enforcement officers who answer emergency calls have at least two doses of naloxone, also known as Narcan[®], readily available (Minn. Stat. § 151.37, subd. 12). In order to help agencies meet this mandate the **Minnesota Department of Health has created a new naloxone portal that law enforcement agencies can use to order nasal naloxone, commonly known as Narcan[®] at no cost to their agency.** This document provides instructions for the new ordering platform that went live on December 8, 2023.

How to Order Naloxone at No-Cost

Step 1: Sign up for the Standing Order and Condition Specific Protocol.

The Standing Order and Protocol allows an organization to obtain, distribute, and administer naloxone. See example [Sample Naloxone Standing Order and Protocol \(state.mn.us\)](https://state.mn.us).

Go to the following page to sign up for a standing order. Use a shipping address for regular business hours, no PO boxes.

Register here: [Naloxone Standing Order and Protocol Registration Form](#)

Step 2: Sign up for the web portal to order naloxone.

Included in the Standing Order and Condition Specific Protocol Registration Form is a field where you can indicate if you would like access to the naloxone ordering portal. If you select “Yes” your application will be reviewed for the naloxone ordering portal.

Please use your organization’s contact info and shipping address for your application. PO Boxes and home addresses are not eligible shipping addresses for this program.

You will be notified when your account is approved.

Step 3: Log in and order.

After your account is reviewed and approved, you will receive an email notification from Emergent BioSolutions to set up a Narcan Direct account. This account is how you will order naloxone. Note, steps 1 and 2 are only necessary the first time you order. After you have a Narcan Direct account, you only need to log into your account to place any subsequent orders.

After ordering:

Throughout the week, MDH staff periodically review orders placed. All orders are subject to review and may require additional information before approval. Upon approval, Narcan Direct will begin the order fulfillment process. After orders are approved, you will receive a confirmation email summarizing your order. **This is not a bill.** The State of Minnesota is

providing this naloxone at no-cost to your organization. Shipping and tracking information will be available in your account and also will be provided in a second email from Narcan Direct.

Please note: Questions about your shipment should be sent to Narcan Direct at 844-462-7226 or narcandirect@ebsi.com.

Frequently Asked Questions

Who should sign up and order for our agency?

Only one person at your agency is required to sign up for both the standing order and portal. It is recommended this person be the one who is knowledgeable about how much to order.

How much naloxone should I order?

Please order what is needed for your agency to satisfy the state mandate and do not order extreme amounts to “stock up” for the future as it could affect other mandated groups’ access to naloxone. There is no limit to the number of orders you can place so your agency can always order more at any time.

For more frequently asked questions, visit the [Naloxone Standing Order and Portal web page](#)